

New Director of Operations for Drydens

Drydens is strengthening its executive management team as it continues to expand its specialist debt litigation business.

Arlene Rutter joins as Director of Operations on 1 December 2008 having over 20 years' experience at a senior managerial level within financial organisations ranging from Abbey to First Direct. Her substantial operational expertise spans in-house services to full out-sourcing services. Arlene has significant experience of structural and operational change and a strong track record of revolutionising business results through project management skills and her openness to challenge the status quo.

Arlene takes over the role from Richard Copley who held the position on an interim basis.

Welcoming Arlene to Drydens, Chief Executive Rachael Charmbury commented, "Arlene's appointment will further strengthen our operational team to support the exciting plans we have for the future. Her experience in the financial services sector will enable her to provide an insight into the 'client side' as well as 'supplier side' of operations.

Central to the culture at Drydens is the drive for continuous improvement and service excellence and Arlene will be a key member of the executive team responsible for delivering this."

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